

@Feedback

Cloud-based Toilet Feedback System



Hardware Requirement:

- 10" or 15" touch screen Panel PC with optional Mifare RFID & 3G SIM card module (user to provide SIM card)

Software Specification:

- Administration module
- Touch feedback module
- Reporting module
- SMS + fault reporting module
- Follow up & action close module
- Toilet checklist module
- Cloud service (yearly subscription)

System Flow:

Please rate our toilet services

Excellent Good Average Poor Bad

If bad/poor feedback is selected the fault reporting module is activated

Fault Reporting Module

Please share areas of improvement

Foul Smell Mirror dirty Toilet bowl dirty

Wet Floor Water tap faulty No toilet paper

Rubbish bin full No soap Hand dryer faulty

Submit

send SMS to cleaner

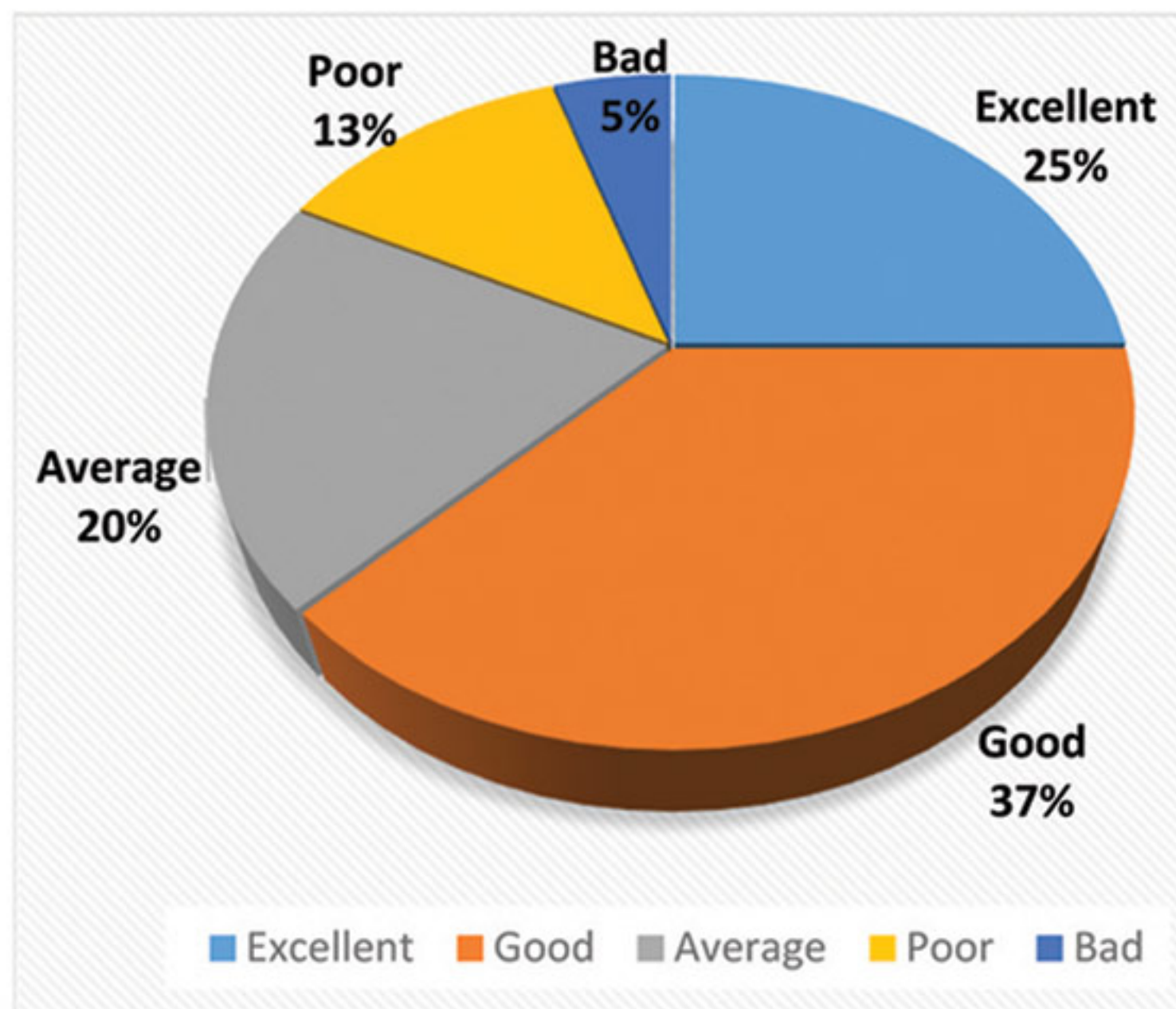


Report:



Toilet B1-M Employee: Alice Tang

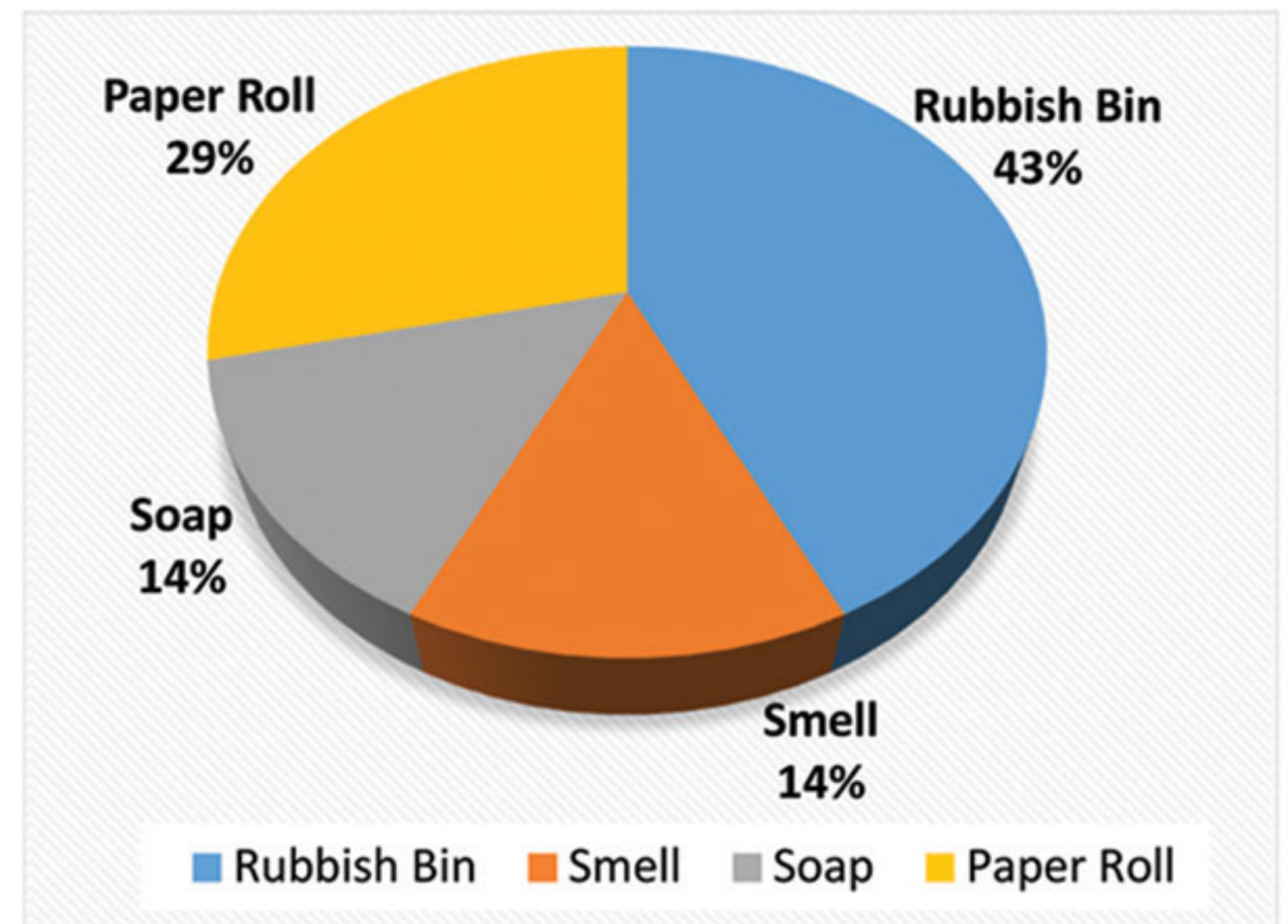
Feedback	Number	%
Excellent	10	25.00
Good	15	37.50
Average	8	20.00
Poor	5	12.50
Bad	2	5.00
Total	40	100.00



Overall Feedback

Toilet B1-M Employee: Alice Tang

Poor and Bad Feedback	Number	%
Rubbish Bin	3	42.86
Smell	1	14.29
Soap	1	14.29
Paper Roll	2	28.57
Total	7	100.00



Poor & Bad Feedback

Toilet B1-M Employee: Alice Tang

Date: 15/4/2016

Checklist	9:41:08 AM	12:24:08 PM	3:52:44 PM
Smell	✓	✓	✓
Floor	✓	✓	✓
Wall	✓	✓	✓
Rubbish Bin	✓	✓	✓
Mirror	✓	✓	✓
Basin	x	✓	✓
Soap	✓	✓	✓
Toilet Bowl	✓	✓	✓
Paper Roll	✓	✓	✓
Urinal	✓	✓	✓
Hand Dryer	x	✓	✓

Toilet Checklist