

Enhance Customer Experience and Brand Image



Video wall has become more and more popular due to the immense impact on viewers. Eye-catching video wall can attract audiences and have a huge impact on consumers purchasing decisions. A powerful media player is needed to drive content for a screen matrix of displays. Content design software enable multiple content to be display on individual screens or span the entire video wall.

Super Narrow Bezel

Virtually seamless appearance with a bezel of just 1.8mm screen to screen

IPS Panel Technology

Superior image quality and colour depth at 178°ultra wide viewing angle

Flexible Configuration

Support any configuration, for example 2x2, 3x3, 6x4 etc.

LED Backlight

Automatically backlight and brightness adjust, intelligent screen protection, anti-burn

Automatic Tiling

With an integrated video matrix processor, no additional hardware is required to tile to any configuration

Content Design Software

Split screen control by @Signager content design software



Super Narrow Bezel



Flexible Configuration



IPS Panel Technology



Automatic Tiling



LED Backlight



Content Design Software

Enhance Customer Experience and Brand Image

ILCD Specification

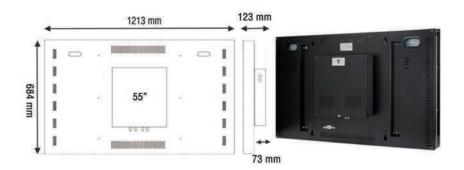
• Panel Size: 46" / 49" / 55" (16:9)

Brightness: 500cd/m²
Contrast: 1400:1

Respectively Rate: 1920 x1080
Gap between panels: 3.5 mm

Backlight: LEDPower: 300WColor: 16.7M

Viewing Angle: V:178°, H:178°



Software Specification (@Signager)

Design software allows a user to determine a different type of display: 2×2, 3×3, 4×2, etc. The software supports multiple contents (image, video, etc). Split screen is controlled by @Signager content design software.





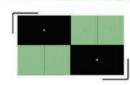




1 component: 1 x flip box



4 components: 4 x flip box



6 components: 2 x video box 4 x flip box

System Architecture



Content Design Software





LCD Video Wall

Signage Player + HDMI Splitter

Shelf-Edge Display Strips



- · Visually attract passersby
- · Dynamic media for enhanced customer experience
- Influence customers decision directly at point-of-purchase
- Flexible configuration: 3 x 4.3", 5 x 4.3", 6 x 4.3", 9 x 4.3", 11 x 4.3"
- · Real-time content update





Intelli-Signage not only delivers dynamic and immersive multimedia content, but also increases customer engagement by displaying content specifically targeted to the customer. Intelli-Signage adds interactivity to a digital signage network, opening up a whole new world of possibilities for both retailer and consumer.













Data Analytics

Queue Number

Touch Screen

Age & Gender

Live Tag

Spin the Wheel

Intelli-Signage



Signage KIOSK Specification

Size: 42" / 55"
CPU: Intel Core i5
Memory: 4GB, DDR3
Storage: 500GB HDD

Signage Software Specification

- . Client/ Server architecture
- · Central content management
- · Drag-and-drop content design
- . Supports touch content
- Supports versatile files:
 - Video, Image, Text / Image Crawl, Digital clock, Flash, Spin the Wheel, Live Tag, Queue Number



Age & Gender Recognition

Intelli-Signage capture and analyze shoppers profiles through a digital camera. Shoppers' profiles are determined via face detection, gender and age group determination algorithm.



Remote management simplifies signage manageability by allowing companies to upload content remotely.

Data Analytics

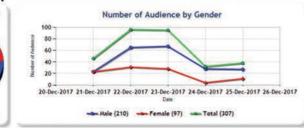
Intelli-Signage connects seamlessly to the cloud, data are available on-demand in real-time. Every single interaction produces intelligence data that can be used to help create personalized customer experience.



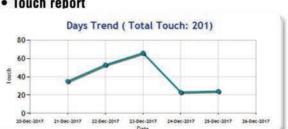
Gender: Female

Gender report





Touch report



Intelli-Signage Success Stories



























Intelli-Signage



Intelli-Signage Success Stories



































Artificial Intelligence



Sanbot Nano

Dimension: 848 x 395 x 421 mm

Weight: 19kg Runtime: 10 hours

Sanbot Max

Dimension: 1455 x 765 x 615 mm

Weight: 100kg Runtime: 18 hours

Sanbot Elf

Dimension: 902 x 331 x 421 mm

Weight: 19kg Runtime: 10 hours

Sanbot is an intelligent service robot with an open API platform, unleashing the power of Robotics and AI for retail, education, healthcare, hospitality and many other industries to deliver smarter and personalized services



Automatic Recharging



Open API



Obstacle Avoidance



Projector



Facial Recognition



Speech Recognition

Artificial Intelligence

Service Robot (5)

Application



Role: Promoter

Benefits: Attract more customers



Role: Teaching Assistant

Benefits: Increase students participation



Role: Receptionist

Benefits: Improve customers experience



Role: Waiter

Benefits: Enhance customers dining experience

Healthcare

Pole: Patient Companion

Role: Patient Companion

Benefits: Help people take care of their loved one

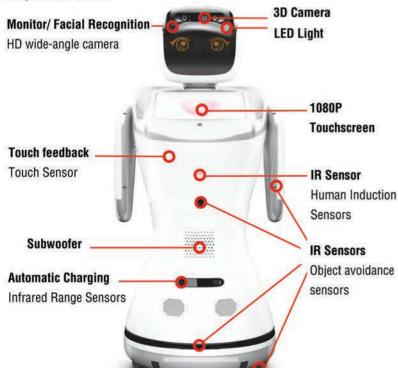


Role: Receptionist, Promoter

Benefits: Attract customers to increase

foot traffic

Specification

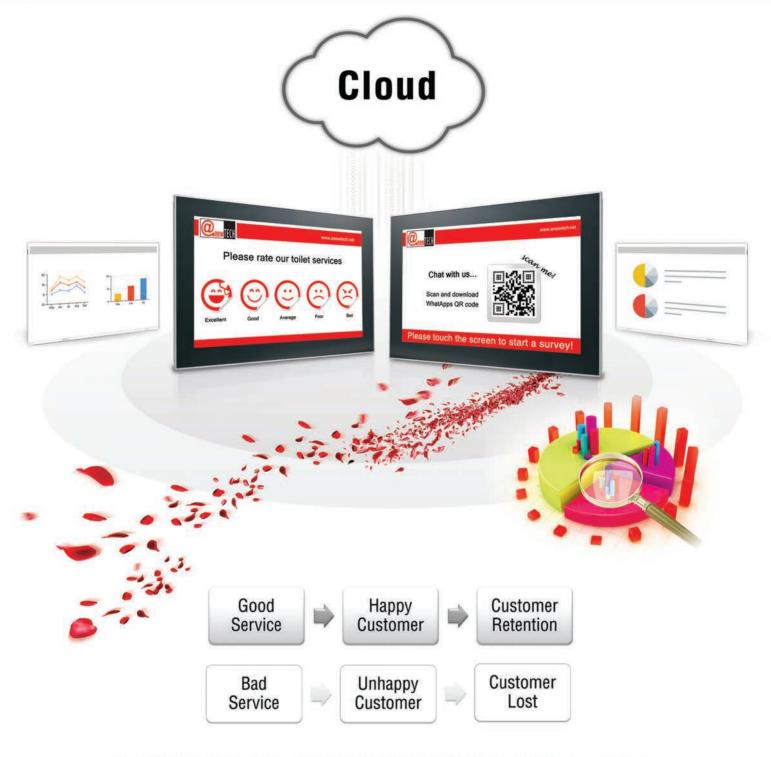


Size	92(H) x 30(D) x 40(W) cm
Weight	19 kg
Battery	Lithium battery 20Ah/300W (Runtime: 10 Hours, Standby: 20 hours)
Display	10.1" 1080p HD 10-point touch display
WIFI network	IEEE 802.11 a/b/g/n(2.4GHz/5GHz)
Wireless network	Blueteeth4.0, ZigBee
Moving speed	0.8m/s max
OS	ROS1.1 (based on Android 4.4)

Sensor

SCHOOL	
Head	Mic x7, RGB Camera x2, 3D sensor x1, Touch sensor x7
Body	Gyroscope sensor x1, Human body induction sensor x2, IR evading obstacle sensor x1, IR message receiving sensor x6, Touch sensor x4, electronic compass sensor x1
Hand	IR evading obstacle sensor x4, Touch sensor x2
Lea	IR evading obstacle sensor x10, Omni Wheel x3





Survey System allows customer to provide immediate feedback about their experience, which is ideal for service counter applications such as hospital, banking and hospitality Statistics are automatically tabulated and presented in an easy to read graphical format.



Email Notification



Staff Login



SMS Notification



Advertisement



Data Analytics



Remote Upload

Customer Survey System



Hardware: 10.1" Wide Screen Panel PC







 10.1" Touch Screen with 16:10 (1280 x 800) widescreen display

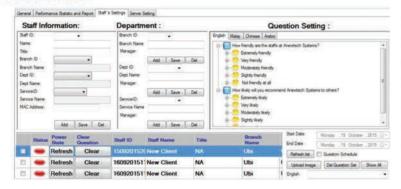
Projected Capacitive Touch Panel

Front view

Side view

with desktop stand

Software



- Support 4 languages (English + 3 others)
- Max 10 questions
- Each question max 5 answer (icon)
- Support advertisement in idle time (.jpg or .png)
- Editable staff setting and photo
- · Editable questionnaires, icons
- · Report in English only
- Real-time report, export to Excel spreadsheet

How It Works?









Page 1:

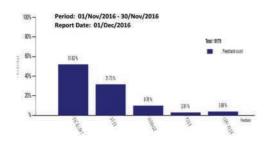
The system shows 1 question with 5 icons. If user click poor / bad icon, it goes to Page 2

Page 2:

Multiple choice answer. User can choose more than one answer

The system plays advertisement (image only) at idle time

Real-time Report



Statistics are automatically tabulated and presented in an easy to read graphical format in real time. The report can be exported in Ms Excel Format and is set up to be delivered directly via email, providing key performance indicator (KPI) information straight to management.

Staff ID	Name	Question	Total	Excellent	Good	Average	Poor	Very poor
001	Winston	Please rate our service	2481	1361	835	181	46	58
002	William	Please rate our service	5522	2819	1766	535	160	242
003	Wendy	Please rate our service	3636	1788	1353	317	74	104
006	Winfried	Please rate our service	6	3	1	2	0	0
007	Wong	Please rate our service	580	344	118	69	21	28





Toilet feedback system enables visitor to submit a service request for cleaner to perform the necessary corrective action immediately. After a request is submitted, the system sends an email / SMS alert to the handphone of cleaner / supervisor. Cleaner is required to scan the ID card to login the system to clear the fault reporting, submit checklist, etc.

Hardware Specification:

- 10" touch screen Panel PC with Mifare RFID
- · 3G data SIM card (Optional)
- · People counting sensor (Optional)
- · Ammonia sensor (Optional)

Software Specification:

- · Administration module
- · Reporting module
- . Follow up & action close module
- · Toilet checklist module
- · SMS service (yearly subscription)
- · Cloud service (yearly subscription)



Email Notification



Staff Login



SMS Notification



Ammonia Sensor



People Counting Sensor



Data Analytics

Toilet Feedback System







Sensor



Sensor



Toilet Feedback System





Fault Reporting

SMS Notification

- . The feedback submitted are sent to cleaner's phone via SMS
- · Cleaner respond to the feedback promptly
- · If after pre-defined time cleaner never respond, the system sends SMS to supervisor



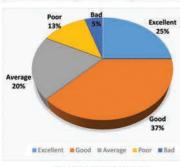
Cleaner's Phone

Supervisor's Phone

Report

Toilet B1-M Employee: Alice Tang

Feedback	Number	%	
Excellent	10	25.00	
Good	15	37.50	
Average	8	20.00	
Poor	5	12.50	
Bad	2	5.00	
Total	40	100.00	



Overall Feedback

Toilet B1-M Employee: Alice Tang Poor and Bad Feedback Number Rubbish Bin 42.86 Smell 14.29 Soap 14.29 Paper Roll

Total

2

28.57

100.00

Paper Roll 29%		Rubbish Bin 43%
		7
Soap 14%	1	
	Smell	
	Smell 14%	

Poor and Bad Feedback

Toilet B1-M Date:	Employee: Alice Tang 15/4/2016			
Checklist	9:41:08 AM	12:24:08 PM		
Smell	٧	٧		
Floor	V	٧		
Wall	٧	٧		
Rubbish Bin	V	√		
Mirror	٧	٧		
Basin	x	٧		
Soap	٧	٧		
Toilet Bowl	٧	٧		
Paper Roll	V	٧		
Urinal	V	٧		
Hand Dryer	x	٧		

Toilet Checklist

Success Stories

■ Toilet Feedback System and Customer Survey System Success Stories





















Thermal Printer, Camera, QR Scanner & RFID Card Reader



Built to support various self-service applications, All-in-one KIOSK comes with thermal printer, web camera, QR scanner & RFID card reader. The KIOSK is equipped with high performance Intel® Core i5 processor, enable business owner to deliver unified interactive services that increase customer satisfaction.

KIOSK Specification:

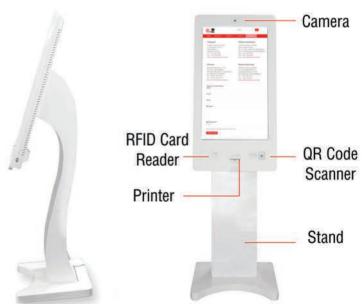
Panel Size: 32" (9:16)
Resolution: 1080 x1920
Contrast ratio: 2000:1

Brightness: 450cd/m²
Viewing angle: V:178°, H:178°

• Build in speakers: stereo sound (10W+1W)

· CPU: Core i5 Processor

Memory: 2 GBStorage: 128 GBWiFi: 802.11b/g/n





Solution Integrated Platform



Touch Screen



Thermal Printer



Web Camera



RFID Card Reader



QR Scanner





Smart Retail Solutions

Video Wall Intelli-Signage Self-Service KIOSK Artificial Intelligence Toilet Feedback System Customer Survey System

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